## Jenscare Scientific Co., Ltd.

寧波健世科技股份有限公司

# (the "Company")

## SHAREHOLDERS' COMMUNICATION POLICY

#### 1 PRINCIPLES

- 1.1 The Company is committed to providing shareholders of the Company (the "Shareholders") and other stakeholders (including potential investors) with balanced and understandable data about the Company.
- 12 The board of directors of the Company (the "Board") should be responsible for:
  - maintaining an on-going dialogue with Shareholders and encouraging them to communicate actively with the Company; and
  - establishing this Shareholders' Communication Policy (the "Policy") and reviewing the Policy on a regular basis to ensure its effectiveness.

#### 2 PURPOSE

## 2.1 The Policy aims to:

- promote effective communication with Shareholders and other stakeholders;
- encourage Shareholders to actively establish close relationship with the Company; and
- enable Shareholders to exercise their rights as Shareholders effectively.

### 3 SOURCES OF COMMUNICATION

#### 3.1 Corporate Communication

- 3.1.1 "Corporate Communication" as defined under the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Stock Exchange") (the "Listing Rules") refers to any document issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the following documents of the Company: (a) the directors' report, annual accounts together with a copy of the auditor's report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; (f) a proxy form; (g) an Application Proof; and (h) a Post Hearing Information Pack.
- 3.1.2 The Corporate Communication of the Company will be published on the Stock Exchange's website (www.hkexnews.hk) in a timely manner as required by the Listing Rules.

- 3.1.3 Corporate Communication will be provided to Shareholders and non-registered holders of the Company's securities in both English and Chinese versions or where permitted, in a single language, in a timely manner as required by the Listing Rules.
- 3.1.4 Shareholders and non-registered securities holders of the Company should have the right to choose the language version of corporate communications (Chinese version or English version) or means of receipt of the corporate communications (in hard copy or through electronic means).

### 32 Announcements and Other Documents pursuant to the Listing Rules

3.2.1 The Company shall publish announcements and other documents (e.g. Memorandum and Articles of Association) on the Stock Exchange's website in a timely manner in accordance with the Listing Rules.

## 33 Corporate Website

- 3.3.1 Any information or documents of the Company posted on the Stock Exchange's website will also be published on the Company's website (www.jenscare.com) under the "Investors" section.
- 3.3.2 Other data about the Company's business developments, goals and strategies, corporate governance and risk management are also published on the Company's website.

## 3.4 General Meeting

- 3.4.1 The annual general meeting and other general meetings of the Company are primary platform for communication between the Company and its Shareholders.
- 3.4.2 The Company shall provide Shareholders with relevant data on the resolution(s) proposed at a general meeting in a timely manner in accordance with the Listing Rules. The data provided shall be reasonably necessary to enable Shareholders to make an informed decision on the proposed resolution(s).
- 3.4.3 Shareholders are encouraged to participate in general meetings or to appoint proxies to attend and vote at the meetings for and on their behalf if they are unable to attend the meetings.
- 3.4.4 Where appropriate or required, the chairman of the Board and other members of the Board, the chairmen of committees under the Board or their delegates, and the external auditors should attend general meetings of the Company to answer Shareholders' questions (if any).

## 35 Shareholders' Enquiries

Shareholders should direct their enquiries about their shareholdings and other relevant matters at the Company's principal place of business in the PRC (for domestic shareholders), or to the H Share Registrar of the Company, Computershare Hong Kong Investor Services Limited (for H shareholders) through the following approaches:

The address and contact details of the Company's principal place of business in the PRC, are as follows:

Block 5, B Area No.777 Binhai 4<sup>th</sup> Road Hangzhou Bay New Area Ningbo, Zhejiang Province, PRC

The address and contact details of the H Share Registrar of the Company, are as follows:

Shop 1712-1716, 17<sup>th</sup> Floor, Hopewell Centre 183 Queen's Road East Wanchai Hong Kong

Note: Shareholders' information may be disclosed as required by law.

#### 3.6 Communication Platforms of Other Investors

3.6.1 Investor/analysts briefings, roadshows (both domestic and international), media interviews, marketing activities for investors and seminars on specific topics for investors and industry will be launched when necessary.

### 3.7 Shareholder Privacy

3.7.1 The Company recognizes the importance of Shareholders' privacy and will not disclose Shareholders' information without their consent, unless required by law to do so.

#### 4 OTHERS

4.1 This Policy shall take effect from the date of the listing of the Company on the Stock Exchange.